

## **Scope of Services**

**Clients and Geographic Service Area:** Right Dose Pharmacy provides comprehensive care to the residents, staff and patients of skilled nursing and long term care facilities, assisted living homes, behavioral health organizations, memory care facilities, hospice and independent living buildings. We provide services throughout the entire state of Iowa.

**Our Approach:** Our pharmacy teams prepare each patient's medications in appropriate dose packages. Patient files are reviewed by our pharmacists each time a prescription is filled, and they work in consultation with the professional staff to ensure the safety and effectiveness of all medications provided. In house billing specialists work to ensure medications are covered appropriately and that billing is easy to understand. New orders are received by our data technicians, filled by our fill technicians and checked by our pharmacist before being sent out for delivery. An on-call pharmacist is available 24 hours a day to meet emergency needs and answer questions. Meds are reviewed according to state and federal guidelines and pharmacist recommendations are reported to the attending physicians and directors of nursing as follow up to the review. All controlled drugs and schedule II medication procedures are reviewed in a timely manner.

**Customized Support:** Our pharmacy pledges to treat each and every facility and client with respect while meeting the specific needs and cares of each individual facility. We provide Medicare/Medicaid reimbursable products and direct Medicare Part B billing. We provide all necessary accessories you may need including med carts. We provide pharmacist, nurse and customer care consultants to each facility to manage trainings, regulations and issues that may arise.

With offices in Cedar Rapids and Ankeny, Right Dose pharmacy is here to serve you as locally as possible. We believe in direct lines to the people you need to ask questions of directly and in being close enough to you to deliver meds in a manner that works for your facility. We carry the bulk of what you will need in house and we are available to you 24 hours a day, 7 days a week.

To learn more about our services or to arrange an onsite visit of our state of the art facility, contact Cara Whipple at 515.867.4938 or <a href="mailto:cara.whipple@guardianpharmacy.net">cara.whipple@guardianpharmacy.net</a>